

The following Q & A section should address many of your questions.

Q: What is Documentation EZ Link?

A: Documentation EZ Link is a program launched in March of 2007 by MDCH to enable providers in Michigan to submit claim attachments through an electronic system.

Q: Who can participate?

A: Any currently enrolled Michigan Medicaid provider who can submit claims electronically.

Q: I am unable to submit claims electronically.. Can I use Documentation EZ Link?

A: Not at this time.

Q: How does Documentation EZ Link work?

A: Documentation EZ Link is an Internet based tool which enables providers to submit claim documentation electronically. Paper documents are scanned using an ordinary fax machine. They can then be transmitted electronically to MDCH, shortening the delivery and processing time compared to postal mail.

Q: What is the cost to participate?

A: There is no cost to providers to participate in this program.

Q: When can I start submitting claim attachments through Documentation EZ Link?

A: Documentation EZ Link will be rolled statewide on October 1st, 2008.

Q: What do I need in order to participate?

A: A computer with Internet access and a fax machine are all you'll need to participate.

Q: How do I register?

A: Complete instructions for registration will be provided in the coming weeks. Check the MDCH provider website (www.michigan.gov/medicaidproviders) for updates and registration information.

Q: Where do I get training?

A: MDCH will announce several online training seminars and training materials available for download. Check the MDCH provider website (www.michigan.gov/medicaidproviders) for updates and additional information.